



1800 North Mason Road • Katy, TX 77449

July 28, 2016

PRODUCT SAFETY WARNING AND RECALL NOTICE

Charter Arms Lady .38 Special Revolvers

PRODUCT: Academy Sports + Outdoors (“Academy”) is voluntarily recalling Charter Arms Lady .38 Special Revolvers (“Charter Revolvers”) models “The Pink Lady” and “The Lavender Lady” sold between February 2012 and July 2016.

DESCRIPTION OF THE HAZARD: Based on customer reports and product inspections, Academy believes that some of these Charter Arms Revolvers may have a manufacturing defect that could result in unsafe conditions while operating the firearm.

REMEDY/ACTION TO BE TAKEN:

If you purchased a Charter Arms Lady .38 Special Revolver between February 2012 and July 2016, **STOP USING IT IMMEDIATELY!** Please return The Pink Lady or The Lavender Lady Charter Revolvers to your local Academy at your earliest convenience. If there is not an Academy store nearby, please facilitate the return via Academy’s customer service (see details below). Academy will take the follow action to determine if a defect exists:

Return for Inspection: Academy will send your firearm to Charter Arms for inspection. Once your firearm is certified safe for use, your firearm will be returned to Academy. Academy will contact you to pick-up your firearm upon arrival. Customers will receive a \$25 gift card for the inconvenience.

Follow these instructions to make a return:

In-Store Return: Check-in cased, unloaded Charter Revolver at customer service desk. Ask for manager on duty. Inform manager you are returning the revolver per recall instructions.

Phone or Email: Notify Academy that you have an afflicted Charter Revolver by calling Customer Service @ 1-888-922-2336 or emailing CustomerFACompliance@academy.com. You will be asked to provide your Name, Address, Telephone number and serial number(s).

If you have any questions or comments concerning this recall, please do not hesitate to contact Customer Service @ 1-888-922-2336.

